# One to One Communications, Incorporated

# ONE TO ONE COMMUNICATIONS, INCORPORATED of 1509 Government Street, Suite 500 Mobile, Alabama 36604

RATES, RULES and REGULATIONS for FURNISHING
RESALE TELECOMMUNICATIONS SERVICES

Filed with the PUBLIC SERVICE COMMISSION OF KENTUCKY

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

AUG 17 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: <u>Greden C. Mael</u>
FOR THE PUBLIC SETIVICE COMMISSION

Issued: August 16, 1995

Effective: August 17, 1995

Issued by authority of an order of the Public Service Commission of Kentucky in Case No. Dated:

### CHECK SHEET

The Title Page and Pages 1 to 36 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon, except as otherwise noted.

SHEET	REVISION		SHEET	REVISION	
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 21 22	Original	************	26 27 28 29 30 31 32 33 34 35 36	Original *Original *	
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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

\* - indicates pages included in this filing

BY: Orden, C. Neel
OR THE PUBLIC SERVICE COMMISSION

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Issued by authority of an order of By: the Public Service Commission of Kentucky in Case No.

Dated:

Jarrod Harper, Regulatory Affairs

One To One Communications, Incorporated

### TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

### Access Line

A dedicated arrangement from the local telephone company or common carrier which connects a customer location to Carrier's location or switching center.

### Authorization Code

A numerical code, one or more of which may be assigned to a customer, to enable the Carrier to identify use of service on the customer's account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on the account.

### Basic Service

The Carrier's message toll services is offered to residential and commercial or business customers under this tariff.

### Carrier

Whenever used in this tariff, "Carrier" refers to One To One Communications, Incorporated, unless otherwise specified or clearly indicated by the context.

### Chargeable Time

For billing purposes calls are charged from the time the connection between the calling party and the called party is established. The time at the beginning of each minute of the connection determines the applicable rate period. Chargeable time ends when the calling station hangs up. If the called party hangs up but the calling party does not, billing stops when the connection is released by automatic timing equipment in the network.

### Company

Whenever used in this tariff, "Company" refers to One To One Communications, Incorporated, unless otherwise specified or clearly indicated by the context.

Customer

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The person, company, firm, corporation, or other entity expense orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

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### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

### Holidays

New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

KPSC - Kentucky Public Service Commission.

### LATA

Local Access and Transport Area

### One To One

Whenever used in this tariff, "Company" refers to One To One Communications, Incorporated, unless otherwise specified or clearly indicated by the context.

### Point of Destination

The telephone number called.

### Point of Origination

The station from which the customer initiates a call through the Carrier's switch or network.

### Premises

The space designated by the customer as his residence or place of business for termination of the Carrier's service.

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# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

# Serving Wire Center

A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

# Special Access Origination/Termination

Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

## Switched Access Origination/Termination

Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

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## SECTION 2 - RULES AND REGULATIONS

# 2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate long distance resale telecommunications services provided by One To One for telecommunications between points within the State of Kentucky.
- 2.1.2 The services of One To One are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) of underlying common carriers.
- 2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by One To One and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of One To One.

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### 2.2 Use of Services

- 2.2.1 One To One services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- The use of One To One services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of One To One services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- One To One services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 One To One does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6 One To One services may be denied for nonpayment of charges or for other violations of this tariff.

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# Liability of One To One

- 2.3.1 One To One liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.3.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.3.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference misappropriation or violation of any contract, proprietary or creative right, or any other injury

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Jarrod Harper, Regulatory Affairs

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- 2.3 Liabilities of Company, (Cont'd.)
  - 2.3.3 (cont'd.)

to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.3.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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By: Annal Award of Too One Communication of the Public Service Commission of the Public Service Communication of the Pub

- 2.4 Responsibilities of the Customer or Subscriber
  - 2.4.1 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to Authorized Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers, unless such charges have been actively accepted by another party, as in a collect call.
  - 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by One To One on the Customer's behalf.
  - 2.4.3 If required for the provision of One To One services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
  - 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of One To One services.

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- 2.4 Responsibilities of the Customer, (Cont'd.)
  - 2.4.5 The Customer shall ensure that the equipment and/or system is properly interfaced with One To One facilities or services, that the signals emitted into One To One network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, One To One will permit such equipment to be connected with its channels without the use of protective interface devices.

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If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to One To One equipment, personnel, or the quality of service to other Customers, One To One may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, One To One may, upon written notice, terminate the Customer's service.

- 2.4.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.
- 2.4.7 The Customer must pay for the loss through theft of any One To One equipment installed at Customer's premises.
- 2.4.8 The Customer or Authorized User is responsible for payment of the charges set forth in this tariff.

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- 2.4 Responsibilities of the Customer, (Cont'd.)
  - 2.4.9 The Customer or Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
  - 2.4.10 The Customer or Authorized User is responsible for establishing its identity as often as necessary during the course of a call.
  - 2.4.11 The Customer or Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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# 2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, One To One may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services after the customer has been given at least ten (10) days written notice:
  - (A) Upon written notice for nonpayment of any sum due One To One for more than thirty days after issuance of the bill for the amount due,
  - (B) For violation of any of the provisions of this tariff,
  - (C) For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services, or
  - (D) By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting One To One from furnishing its services.
- 2.5.2 Without incurring liability, One To One may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

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By: Lower One One of Jarrod Harper One To One of On

- 2.5 Cancellation or Interruption of Services, (Cont'd.)
  - 2.5.3 Service may be discontinued by One To One, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when One To One deems it necessary to take such action to prevent unlawful use of its service. One To One will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated. Within twenty-four (24) hours after such termination, One To One shall send written notification to the Customer of the reasons for termination or refusal of service upon which One To relies, and of the Customer's challenge the termination by filing a formal complaint with the Commission.
- 2.5.4 For services which are billed on a monthly fee bases, credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or the failure of channels, equipment communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, PUBLIC SERVICE COMMISSION or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided automatic dialing equipment or access-code programmed PBXs are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local

exchange company access.

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# 2.6 Contested Charges

For consideration of any disputed charge, a user must submit in writing, in person or by telephone to One To One, within 30 days of the date the bill is issued, the call details and the bases for any requested adjustment. One To One will promptly investigate and advise the user as to its findings and disposition and advise the users of their right of appeal to the Kentucky Public Service Commission. Any undisputed charges must be paid on a timely basis.

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# 2.7 Deposits

- The Company reserves the right to collect a deposit from the Customer in the event the Customer's financial condition is unknown or unacceptable to the Company. The amount of the deposit shall not exceed an amount equal to two (2) months estimated billing. The deposit will be returned to the Customer after one full year's history of timely payment. Interest will be paid on the held deposit at the annual rate allowed by state law. An existing Customer may be required to make a deposit or increase a deposit presently held. The deposit may be held for as long as the financial condition or credit worthiness of the Customer is considered to be unsatisfactory to the Company.
- 2.7.2 The fact that a deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.7.3 No deposits are required for operator assisted calling from locations serving the transient public.

## 2.8 Advance Payments

The Company reserves the right to require an advance payment from a Customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing. No Advance Payments are required for operator assisted calling from locations serving the transient public.

### 2.9 Taxes

All state and local taxes (e.g., gross receipts tax, GARENTUCKY tax, municipal utilities tax) are billed as separate EFFECTIVE items and are not included in the quoted rates.

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### 2.10 Bill Format

Bills rendered to Customers by One To One or on behalf of One To One contain the following information:

Date of Bill Rendering
Company Name
Toll Free Customer Service Number
Service Dates
Due Date
Past Due Date
Current Amount Due
Past Due Amount (if applicable)
Past Due Penalties (if applicable)

Date and Time of Each call
Originating location and terminating number
Call duration
Call type
Total Charges per Call

Total Charges for Company Services Taxes

The exact format of the bill depends on the billing agent (i.e. local exchange carrier.) Call detail information may be truncated or summarized for bills rendered by commercial credit card companies.

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# SECTION 3 - SERVICE AND RATE DESCRIPTION

## 3.1 General

Service is available twenty-four hours per day, seven days a week on a presubscription basis and dial access basis from equal access exchanges, and on a dial access basis only from exchanges in which equal access is not available. Services arranged for the use of the transient public are subject to restrictions imposed by the Kentucky Public Service Commission and the Federal Communications Commission.

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of One To One long distance service.

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## 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.
- Step 2 -Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

 $(V_1-V_2)^2+(H_1-H_2)^2$ 

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# 3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Chargeable time for Collect Calls begins when the called party accepts responsibility for payment.
- 3.3.2 Chargeable time for Person to Person Calls begins when the calling party is connected to the specified person, extension or agreed alternate at the called number.
- Timing for all other calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.5 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.6 Calls are measured and billed in one minute increments unless otherwise indicated in this tariff.
- 3.3.7 There is no billing applied for incomplete calls.

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## 3.4 Per-minute Charges - Applicable Rate Periods

Unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Day Rate Period:

Monday through Friday, 8:00 AM

to 5:00 PM\*

Evening Rate Period:

Sunday through Friday, 5:00 PM

to 11:00 PM\*

Night/Weekend Rate Period:

All days, 11:00 PM to 8:00 AM\*

Saturday 8:00 AM to Sunday 5:00

\* To, but not including

### 3.5 Recognized Holidays

Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: New Year's Day Independence Day (July 4), (January 1), Labor Day, Thanksgiving Day, and Christmas Day (December 25). Rate Period rates will apply to all calls made between 8:00 AM and 5:00 PM during Company-recognized holidays.

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# 3.6 Exemptions and Special Rates

# 3.6.1 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. One To One will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

# 3.6.2 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance to a caller who identified him or herself as being handicapped and unable to dial the call because of the handicap.

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# 3.7 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance. The late payment charge applies to the total amount carried forward except that the late payment fee will not be applied or assessed on unpaid penalty charges. Any payment received will be first applied to the bill for services rendered.

### 3.8 Return Check Charge

A return check charge of \$15.00 or 5% of the balance due (whichever is greater) will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Kentucky law and KPSC regulations.

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### 3.9 Service Offerings

### 3.9.1 Dial 1 MTS Service

- Dial 1 MTS Service is offered to residential and business Customers in Equal exchange areas where the carrier Feature Group D service to its' Customers. There in no monthly subscription fee. Intrastate service is offered in conjunction with interstate service.
- Each Dial 1 MTS service Customer is billed (B) individually for each call placed through the Company since the previous month's billing. Each call is measured and billed in one minute increments with an initial period of one minute.
- (C) A \$10.00 minimum usage fee is required for the Residential Dial 1 MTS Customer.
- Business Dial 1 MTS Customers are eligible for (D) an additional Volume Discount on Daytime usage if One to One receives the Customer's payment on or before the Due Date printed on the Statement.

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## 3.9 Service Offerings, (Cont'd.)

# 3.9.1 Dial 1 MTS Service, (cont'd.)

### (E) Residential Rates

	Day	•	Eveni	.ng	Night/W	eekend
	Init.	Add'l.	Init.	Add'l.	Init.	Add'l.
Mileage	<u>Min.</u>	<u>Min.</u>	Min.	Min.	Min.	Min.
0-10	\$.2300	\$.1800	\$.1900	\$.1425	\$.1534	\$.1121
11-16	.2300	.1800	.1900	.1425	.1534	.1121
17-22	.2400	.2100	.1900	.1450	.1534	.1343
23-30	.2400	.2100	.1900	.1450	.1534	.1343
31-55	.2600	.2500	.1945	.1825	.1600	.1600
56-85	.3000	.2800	.2150	.2000	.1665	.1665
86-124	.3000	.2800	.2150	.2000	.1770	.1705
125-196	.3400	.3300	.2500	.2300	.1940	.1940
197-292	.3400	.3300	.2500	.2400	.1940	.1940
293 +	.3600	.3500	.2598	.2535	.2013	.2013

Monthly Minimum Usage: \$10.00

### (B) Business Rates

	Day	Evening	Night/Weekend
Statewide	\$0.1688	\$0.1488	\$0.1388

Business Dial 1 MTS Volume Discount:

Total <u>Daytime Usage</u>				Daytime <u>Volume Discou</u>	<u>nt</u>
	0.00 100.01 250.01 500.01	\$ \$ \$1	250.00 500.00	0% 2% 4% 6% 8%	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Y: <u>(Arcrew ) (Arcses</u> Jarrod Harper, Regulatory Affairs One To One Communications, Incorporated

# 3.9 Service Offerings, (Cont'd.)

# 3.9.2 Call Home 800 Service

### (A) Call Home 800 Service - Plan A

This service enables the user to call up to four different intrastate or interstate locations by dialing only one "800" number and a different four digit PIN for each location. Calls are billed in one (1) minute increments with a minimum call duration of one (1) minute. There is no monthly service fee or minimum fees. Intrastate service is offered in conjunction with interstate service.

(1) Call Home 800 Service - Plan A

Per Minute Rate:

\$.3500

(B) Call Home 800 Service - Plan B

This service enables the user to call up to four different intrastate or interstate locations by dialing only one "800" number and a different four digit PIN for each location. Calls are billed in one (1) minute increments with a minimum call duration of one (1) minute. The Customer is given a lower per minute rate by agreeing to paying a monthly service fee. Intrastate service is offered in conjunction with interstate service.

(1) Call Home 800 Service - Plan B

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Per Minute Rates:

Day Evening Night/Weekend \$.2300 \$.2000 \$.1700

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Monthly Service Fee:

\$5.00

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### Service Offerings, (Cont'd.)

### 3.9.3 Direct 800 Travel

### (A) Direct 800 Travel - Plan A

Direct 800 Travel Service - Plan A permits the Customer to call anywhere within Kentucky from anywhere within Kentucky. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds. There is no monthly service fee or minimum fees. A per call surcharge is applicable for Direct 800 Travel Plan A calls. Intrastate service is offered in conjunction with interstate service.

Direct 800 Travel Service - Plan A

Per Minute Rate:

\$.3500

Per Call Charge:

\$.75

### (B) Direct 800 Travel - Plan B

Direct 800 Travel Service - Plan B permits the Customer to call anywhere within Kentucky from anywhere within Kentucky. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds. The Customer is given a lower per minute rate by agreeing to paying a monthly service fee. No per call surcharge is applicable for Direct 800 Travel Plan B calls. Intrastate service is offered PUBLIC SERVICE COMMISSION in conjunction with interstate service.

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(1) Direct 800 Travel Service - Plan B **EFFECTIVE** 

Per Minute Rates:

\$.2500

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Monthly Service Fee:

\$5.00

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# 3.9 Service Offerings, (Cont'd.)

# 3.9.4 Simplicity II - Residential

Simplicity II Service is a flat rate outbound calling service. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds. Minimum monthly usage for Simplicity II service will be \$8.00. Intrastate service is offered in conjunction with interstate service.

# (A) Simplicity II - Residential

Per Minute Rate:

\$.1800

Minimum Monthly Usage:

\$8.00

### 3.9.5 True Time II - Business

True Time II is a flat rate outbound calling service. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds. Minimum monthly usage for True Time II service will be \$8.00. Intrastate service is offered in conjunction with interstate service.

### (A) True Time II - Business

Per Minute Rate:

Day Evening Night/Weekend \$.1600 \$.1300 \$.1300

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Minimum Monthly Usage:

\$8.00

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# 3.9 Service Offerings, (Cont'd.)

## 3.9.6 800America Service

800America Service is an inbound switched Wide Area Termination Service (WATS) allowing the originating party to place toll free calls to business and residential subscribers in Kentucky. Calls shall be routed and billed to the terminating number. Billing will be in six (6) second increments with an initial billing period of six (6) seconds. Intrastate service is offered in conjunction with interstate service.

# (A) Usage Rates

		Day				Night/Weekend	
Monthly		Init.	Add'l.	Init.	Add'l.	Init.	Add'l.
Usage		<u>Min.</u>	<u>Min.</u>	Min.	Min.	<u>Min.</u>	<u>Min.</u>
0-5*	Hours	\$.2260	\$ 2260	\$.2260	d 2200	d 2260	å 00 <i>0</i> 0
		•	•	•	\$.2260	\$.2260	\$.2260
5-25*	Hours	.2140	.2140	.2140	.2140	.2140	.2140
25-75*	Hours	.2000	.2000	.2000	.2000	.2000	.2000
75-150*	Hours	.1870	.1870	.1870	.1870	.1870	.1870
150 +	Hours	.1860	.1860	.1860	.1860	.1860	.1860

(B) Non-recurring Installation Charge:

One time installation charge \$25.00

(C) Recurring Monthly Service Charge:

Monthly recurring fee \$15.00

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# 3.9 Service Offerings, (Cont'd.)

# 3.9.7 Operator Service

- (A) The Company provides the customer operator services on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. The Company's operator services are accessible on a 24 hour per day seven days per week basis.
- (B) The use of the Company's Operator Service allows the customer to select from the special call handling or billing arrangements specified below. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number based on the call type (i.e. operator dialed, collect, third party billed, credit card billed or customer dialed credit card billed without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.
  - 1. Collect Station to Station
  - 2. Person to Person
  - 3. Third Party Billed
  - 4. Credit Card Billed
  - 5. Operator Dialed
  - 6. Customer Dialed Credit Card Billed

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- 3.9 Service Offerings, (Cont'd.)
  - 3.9.7 Operator Service, (cont'd.)
    - Per Minute Rates for Operator Station, Personto-Person, Collect, Third Party and Operator Assisted Calling Card:
      - (1) Per Minute Rates

	Day		Evening		Night/Weekend	
	Init.	Add'l.	Init.	Add'l.	Init.	Add'l.
Mileage	Min.	Min.	Min.	Min.	Min.	Min.
0-10	\$.2200	\$.1800	\$.1694	\$.1284	\$.1342	\$.1050
11-16	.2200	.1800	.1694	.1284	.1342	.1050
17-22	.2200	.1900	.1694	.1463	.1342	.1159
23-30	.2200	.1900	.1694	.1463	.1342	.1159
31-55	.2500	.2500	.1925	.1925	.1525	.1525
56-85	.2900	.2900	.2233	.2233	.1768	.1768
86-124	.2900	.2900	.2233	.2233	.1768	.1768
125-196	.2900	.2900	.2233	.2233	.1768	.1768
197-292	.3400	.3400	.2618	.2618	.2000	.2000
293 +	.3400	.3400	.2618	.2618	.2000	.2000

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Jarrod Harper, Regulatory Affairs One To One Communications, Incorporated

# 3.9 Service Offerings, (Cont'd.)

# 3.9.7 Operator Service

# (D) Operator Service Rates:

	Per Call <u>Charge</u>
Operator Dialed Calling Card	\$1.94
Operator Dialed Credit Card	\$1.94
Operator Station Collect Third Party Billed	\$1.94 \$1.94
Person-to-Person	\$3.50
Operator Dialed Surcharge	\$1.00

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### SECTION 4 - MISCELLANEOUS SERVICES

## 4.1 Directory Assistance

Directory Assistance is available to Customers of One To One. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call

\$0.60

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### SECTION 5 - PROMOTIONS

# 5.1 Promotional Offerings - General

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges, subject to Commission approval.

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